

Privacy Policy

Cloud Phone11. is very concerned for the privacy of the users of our products. To this extent, no user information is collected except when necessary for using a specific feature of our products (Apple Push Notification Service) and is never shared with any third parties. The only time information is requested other than listed here is for use in troubleshooting technical issues and of course the user has the option to refuse in that case (though that may negatively effect our ability to resolve any issues). Our privacy policy is unlikely to change unless some major new feature requires it. In that case, those changes will be listed here as well as in the news listed on our website.

Why the information is collected, what is collected and how it's collected.

In order for Push Notifications to work, we must register your account remotely when Cloud Phone11 Softphone or Groundwire is in the background or closed on your iOS or Android device. To accomplish this, we transmit your SIP account details to SIPIS (our server that handles push notifications) over a https – secure connection. This information is shared with no one and is erased immediately when the push instance expires (3 days for Cloud Phone11 Softphone, 6 for Groundwire) or the user disables Push Notifications in the Application. If the user uses one of our methods for multitasking instead of Push Notifications, this information is not sent to SIPIS. Push Notifications is the only feature we currently offer that requires any collection of user information.

Preconfigured Providers

For ease of use, our products have settings preconfigured for many popular VoIP providers. This does not mean that Cloud Phone11 is in any way responsible for information you have shared with or is collected by the provider. Providers should be contacted directly for information about their privacy policies.

Forums and Social Networking Sites

Cloud Phone11 posts on several forums and Social Networking sites. Cloud Phone11 does not collect information from any of these sites, they are only used as tools for communicating with our users. Any concerns about the privacy of information shared there should be directed to the site.

Links

Cloud Phone11' website contains links to other sites. Cloud Phone11 is not responsible for the privacy practices or content of those sites. If you have concerns about privacy, you should familiarize yourself with the site in question's privacy policy before registering for any goods or services there.

Questions

If you have any questions or concerns about our privacy policy, please contact us contact@1-to-all.com

To enable direct embedding, convert this policy to Pro.